

ONLINE REGISTRATION OF CYBER FRAUD RELATED COMPLAINTS

Step 1: Click on Online registration for General Complaints.

Step 2: Fill the online form as per details below:

ONLINE COMPLAINT FORM (SPGRS)

Fields marked with * are mandatory

Is Customer * <input type="text" value="Yes"/>	Complainant Type * <input type="text" value="General"/>
Account Number * <input type="text" value="Enter 14 Digit Account Number"/>	
Personal Details	
Name * <input type="text" value="Enter Name of Account Holder"/>	E-Mail * <input type="text" value="Enter Email"/>
Address * <input type="text" value="Enter Address"/>	Pincode <input type="text" value="Enter Pin Code"/>
State Name * <input type="text" value="--Select State--"/>	
Age * <input type="text"/>	
Type of complaint * <input type="text" value="Transaction Related complaint"/>	
Mode of Transaction * <input type="text" value="--Select --"/>	Date of Transaction * <input type="text" value="mm/dd/yyyy"/>
Amount of Transaction * <input type="text" value="Enter Amount Of Transaction"/>	Transaction Reference number * <input type="text" value="Enter 12 Digit Transaction Number As seen In passbook/Statement"/>
Please give brief details of your Complaint * <input type="text"/>	Complaint Attachment (Max size: 5 MB) <input type="button" value="Choose File"/> No file chosen Attach Copy of Cyber Police Complaint/ FIR
Security Code*   <input type="text" value="Type Security Code Here"/>	For Lodgement Of Cyber police Complaint/FIR Kindly Call 1930 or Visit Https://cybercrime.gov.in
<input type="button" value="Submit"/> <input type="button" value="Reset"/>	

Step3: Click On Submit and Enter OTP received on Mobile Number.

For Lodgement of Cyber Police Complaint/FIR follow below steps:

Step: 1 Visit website URL <https://cybercrime.gov.in>

Step: 2 Click on **“REGISTER A COMPLAINT” -> “FINANCIAL FRAUD”**



Step: 3 Click on **“FINANCIAL FRAUD -> Register a Complaint”**



Step: 4 Click On “File A Complaint”



Filing a Complaint on National Cyber Crime Reporting Portal

This portal is an initiative of Government of India to facilitate victims/complainants to report cyber crime complaints online. This portal caters to complaints pertaining to cyber crimes only with special focus on cyber crimes against women and children. Complaints reported on this portal are dealt by law enforcement agencies/ police based on the information available in the complaints. It is imperative to provide correct and accurate details while filing complaint for prompt action.

Please contact local police in case of an emergency or for reporting crimes other than cyber crimes. National police helpline number is 112. National women helpline number is 181 and Cyber Crime Helpline is 1930.

[Learn about cyber crime](#) [File a complaint](#) ←

Usefull Links



Step: 5 Click on “I Accept”



Filing a Complaint on National Cyber Crime Reporting Portal

Prior to filing a complaint with this portal, we would request you to read the below information regarding terms and conditions. Should you have queries prior to filing your complaint, view [Frequently Asked Questions FAQ](#).

The information I've provided on this form is correct to the best of my knowledge. I acknowledge that providing false information could make me liable to penal actions under Indian Laws.

I understand that action on the complaints reported on this portal shall be taken by concerned authorities as per Indian Laws.

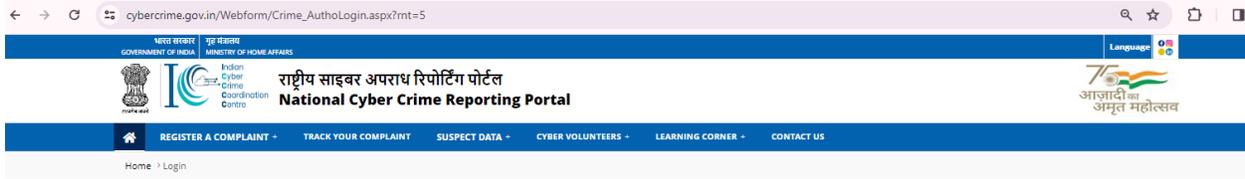
The complaint information you submit to this site is encrypted via secure socket layer (SSL) encryption. Please see the [Privacy Policy](#) for further information.

We thank you for your cooperation.

[I Accept](#)

Usefull Links

Step: 6 Click On New User



CHECK LIST FOR COMPLAINANT

Please keep this information ready before filing your complaint:

Mandatory Information

1. Incident Date and Time.
2. Incident details (minimum 200 characters) without any special characters (#\$%^&*~!@#).
3. Soft copy of any national Id (Voter Id, Driving license, Passport, PAN Card, Aadhar Card) of complainant in .jpg, .png format (file size should not more than 5 MB).
4. In case of financial fraud, please keep following information ready:
 - i) Name of the Bank/ Waiver/Merchant
 - ii) 12-digit Transaction id/UTR No.
 - iii) Date of transaction
 - iv) Fraud amount
5. Soft copy of all the relevant evidences related to the cyber crime (not more than 10 MB each)

Optional/Desirable Information:

1. Suspected website URL/ Social Media handles (wherever applicable)
2. Suspect Details (if available)
 - i) Mobile No
 - ii) Email Id
 - iii) Bank Account No
 - iv) Address
 - v) Soft copy of photograph of suspect in .jpg, .png format (not more than 5 MB)
 - vi) Any other document through which suspect can be identified.

CITIZEN LOGIN

[Click Here for New User](#)

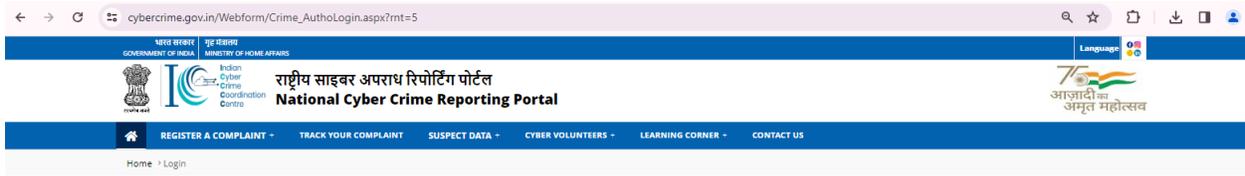
LOGIN ID: *

MOBILE NO: *

OTP: *

[Forgot Login Id](#)

Step: 7 Fill the Form and Register Complaint



CHECK LIST FOR COMPLAINANT

Please keep this information ready before filing your complaint:

Mandatory Information

1. Incident Date and Time.
2. Incident details (minimum 200 characters) without any special characters (#\$%^&*~!@#).
3. Soft copy of any national Id (Voter Id, Driving license, Passport, PAN Card, Aadhar Card) of complainant in .jpg, .png format (file size should not more than 5 MB).
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 - i) Mobile No
 - ii) Email Id
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 - v) Soft copy of photograph of suspect in .jpg, .png format (not more than 5 MB)
 - vi) Any other document through which suspect can be identified.

CITIZEN LOGIN

[Click Here for Existing User](#)

SELECT STATE: *

LOGIN ID: * (Preferably your Email id.)

MOBILE NO: *

OTP: *

[Forgot Login Id](#)